

Accredited by SCDF: 10 CPD Points  
 Accredited by SISO: 8 SDU Points  
 Accredited by SSG: WSQ module [Course Ref Number :  
 CRS-Q-0024964-PI ; Course Code: PI-PRO-325E-1



# WSQ Implement Incident Management Processes

Run 92 :15 Jan 2020

Run 94 :25 Mar 2020

Run 96 :20 May 2020

Run 93 :26 Feb 2020

Run 95 :22 Apr 2020

Run 97 :24 June 2020

## Course Overview

This course is designed to equip participants from various industries with CERT team with skills and knowledge to manage their incidents effectively at their premises as a Site Incident Controller (SIC).

## Aim of This Course

This competency unit covers the skills and knowledge required by the person in charge of a facility to implement the incident management process during an emergency incident. This unit covers the approach, structure, tools, processes, communication methods that can be utilised during an incident.

## Course Content

1. The implications of statutory and organisational requirements.
2. Standard operational requirements.
3. The value of a well written Incident Management Plan.
4. The functional approach to Incident Management.
5. Characteristics of the plant, equipment and facility and associated facilities during emergency situations.
6. Importance of maintaining effective communications (fixed or mobile) with relevant personnel (supervisors, operators, etc).
7. The roles and responsibilities of Incident Management Team members.
8. Command and control principles and techniques.
9. Types of Incident Management tools and resources.
10. Types of appropriate emergency response equipment.
11. Incident mitigating and suppression techniques and strategies.
12. Transition from mitigation operation phase to recovery phase.
13. Emergency response evaluation and debriefs.
14. Identification and communications to relevant stakeholders and government agencies.

## Who Should Attend?

This course aims to prepare the appointed **Site Incident Controller (SIC)** with the skills and knowledge to implement the incident management process. It is targeted at individuals who are currently supervisors or senior technicians from all sectors such as:

- Process Industry
- Hospitality Industry
- Healthcare Industry
- Construction Industry
- Retail Industry
- Commercial Industry

The competency unit would be appropriate for those with operational responsibilities.

## Course Fees and Funding

S\$420 per pax (A-CERTS Members only); S\$450 per pax (non-A-CERTS members). *Course Fees—no GST, includes training materials, lunch and refreshments.*

**Funding for Singaporeans / Permanent Residents** (refer to [www.skillsconnect.gov.sg](http://www.skillsconnect.gov.sg) for more details of your funding level)

Skillsfuture funding is available thru to 1st July 2020

## Course Duration

No of hours: 8 hours

Mode of training: Classroom



## Online Registration:

1. Run 92 (15 Jan 2020)  
<https://acertsD92.eventbrite.sg>

2. Run 93 (26 Feb 2020)  
<https://acertsD93.eventbrite.sg>

3. Run 94 (25 Mar 2020)  
<https://acertsD94.eventbrite.sg>

4. Run 95 (22 Apr 2020)  
<https://acertsD95.eventbrite.sg>

5. Run 96 (20 May 2020)  
<https://acertsD96.eventbrite.sg>

6. Run 97 (24 June 2020)  
<https://acertsD97.eventbrite.sg>

\*Details may be subjected to changes. All decisions made by the organizer is final.

Email: [enquiry@acerts.org.sg](mailto:enquiry@acerts.org.sg)

Call: +65 8200 0257

Web: <http://www.acerts.org.sg>

Description	Singaporeans / PR Sponsored by SMEs	Singaporeans / PR Sponsored by non-SMEs
Full Fee per pax (Before Funding)	S\$420(members) S\$450(non-members)	S\$420(members) S\$450 (non-members)
Grant per pax (Claim by Company)	S\$200 (less 90% or capped at \$25 / hr)	S\$136 (less 80% or capped at \$17 / hr)
Absentee Payroll	80% of hourly basic salary up to S\$7.50/hr	80% of hourly basic salary up to S\$4.50/hr

## Assessment

Participants will be awarded a downloadable e-Statement of Attainment by SSG upon passing the assessment.

## Cancellation & Refund

No refund for cancellation but replacement is allowed at no further charge,

Venue: Furama Riverfront Hotel

(Please refer to A-CERTS Website or A-CERTS Eventbrite listing for more details.)