

WSQ Implement Incident Management Processes

Run 144:24 July 2024

Run 146:18 Sept 2024

Run 148:27 Nov 2024

Run 145:28 Aug 2024

Run 147:23 Oct 2024

Run 149:18 Dec 2024

Course Overview

This course is designed to equip participants from various industries with CERT team with skills and knowledge to manage their incidents effectively at their premises as a Site Incident Controller (SIC).

Aim of This Course

This competency unit covers the skills and knowledge required by the person in charge of a facility to implement the incident management process during an emergency incident. This unit covers the approach, structure, tools, processes, communication methods that can be utilised during an incident.

Course Content

1. The implications of statutory and organisational requirements.
2. Standard operational requirements.
3. The value of a well written Incident Management Plan.
4. The functional approach to Incident Management.
5. Characteristics of the plant, equipment and facility and associated facilities during emergency situations.
6. Importance of maintaining effective communications (fixed or mobile) with relevant personnel (supervisors, operators, etc).
7. The roles and responsibilities of Incident Management Team members.
8. Command and control principles and techniques.
9. Types of Incident Management tools and resources.
10. Types of appropriate emergency response equipment.
11. Incident mitigating and suppression techniques and strategies.
12. Transition from mitigation operation phase to recovery phase.
13. Emergency response evaluation and debriefs.
14. Identification and communications to relevant stakeholders and government agencies.

Who Should Attend?

This course aims to prepare the appointed **Site Incident Controller (SIC)** with the skills and knowledge to implement the incident management process. It is targeted at individuals who are currently supervisors or senior technicians from all sectors such as:

- Process Industry
- Hospitality Industry
- Healthcare Industry
- Construction Industry
- Retail Industry
- Commercial Industry

The competency unit would be appropriate for those with operational responsibilities.

Course Fees and Funding

S\$420 per pax (A-CERTS Members only); S\$450 per pax (non-A-CERTS members). *Course Fees—no GST, includes training materials, lunch and refreshments.*

Funding for Singaporeans / Permanent Residents (refer to www.skillsconnect.gov.sg for more details of your funding level)

All Singaporeans aged 25 and above can use their \$500 SkillsFuture Credit from the government to pay for a wide range of approved skills-related courses. Visit the SkillsFuture Credit website (www.skillsfuture.sg/credit) to choose from the courses available on the Training Exchange course directory.

Skillsfuture funding is available thru to 24 Jul 2025

Course Duration: 1 day (8 hours)

Mode of training: Classroom

Online Registration:

1. Run 144 (24 July 2024)
2. Run 144 (24 July 2024)
3. Run 145 (28 Aug 2024)
4. Run 146 (23 Oct 2024)
5. Run 147 (27 Nov 2024)
6. Run 148 (18 Dec 2024)

<https://form.jotform.com/acertsadmin/course-registration-form-IIMP2024>

**Details may be subjected to changes. All decisions made by the organiser is final.*

Email: enquiry@acerts.org.sg
Call: +65 8200 0257

Description	Singaporeans / PR Sponsored by SMEs	Singaporeans / PR Sponsored by non-SMEs
Full Fee per pax (Before Funding)	S\$420(members) S\$450(non-members)	S\$420(members) S\$450 (non-members)
Grant per pax (Claim by Company)	S\$315 (less 70% or capped at \$50 / hr)	S\$225 (less 50% or capped at \$50 / hr)
	Subject to SSG's T&C	
Absentee Payroll	80% of hourly basic salary up to S\$4.50/hr (Subject to SSG's T&C)	

Assessment

Participants will be awarded a downloadable e-Statement of Attainment by SSG upon passing the assessment.

Cancellation & Refund

No refund for cancellation but replacement is allowed at no further charge, restricted to the same run. T&Cs applies.

Venue: Singapore Polytechnic Graduates' Guild (Please refer to A-CERTS Website)